



Warranty Extension

Justo 2, Avanti, Rivo



New ways to support our customers

Warranty extension up to 4 years

Elite will introduce a new **warranty extension programme** for the following smart trainers:

- **Justo 2**, all versions,
- **Avanti**, both versions standard and Zwift Cog and Click,
- **Rivo**, both versions standard and Zwift Cog and Click.





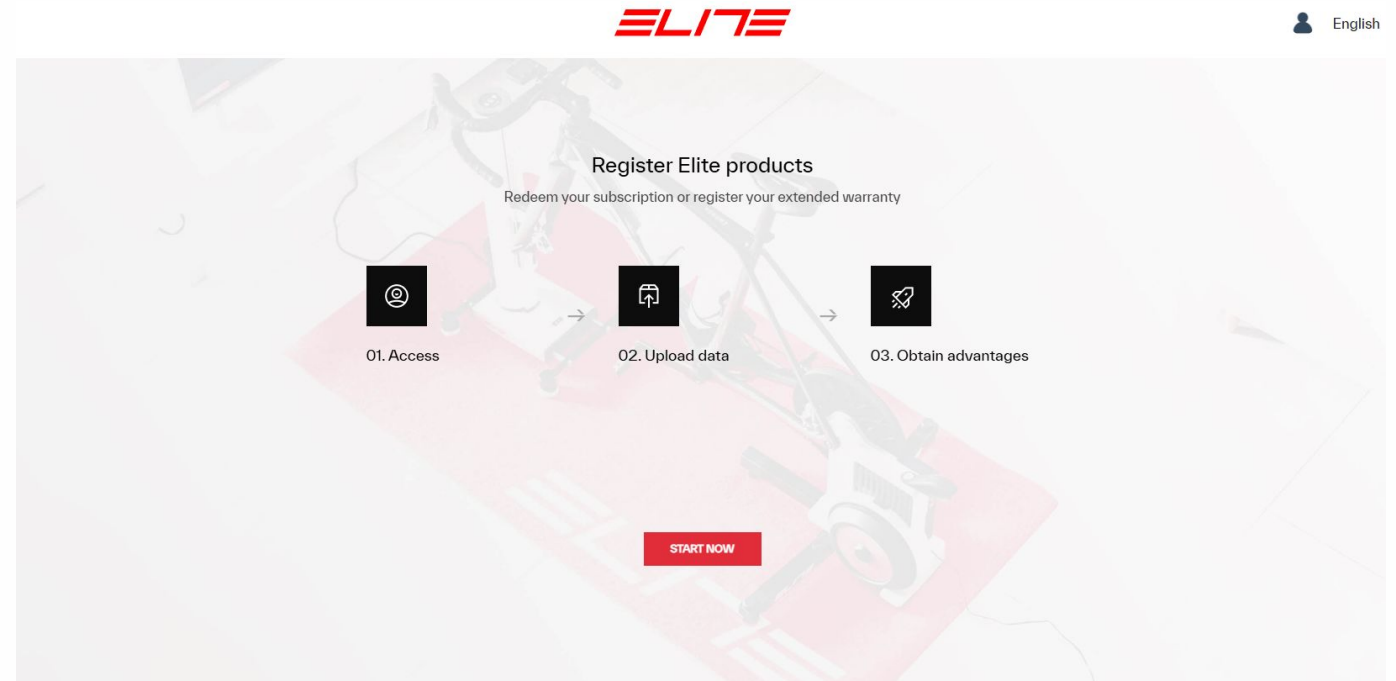
New ways to support our customers

Warranty extension up to 4 years

Customers will be able to extend their warranty coverage **up to a maximum of 4 years** by registering their trainer on the dedicated **Elite Redeem portal**, currently in development.

Registration must be completed within **90 days of purchase**.

Promo valid from **01.06.2026 to 31.12.2028**.





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To complete the registration, users will be asked to enter the trainer’s **serial number** and upload a valid **proof of purchase**.

Add serial

Product

Justo 2

Serial number

JUU000010

☒

I confirm that the product associated with the entered serial number was legally purchased and that I am in possession of the corresponding proof of purchase. The information provided will be verified in accordance with the Elite Terms and Conditions.

Operazione completata!

[Privacy](#) - [Cookie](#)

CANCEL

CONFIRM SERIAL NUMBER

Warranty extension

Upload your documents

Your proof of purchase must clearly show the purchase date, document number and product purchased.

Accepted formats: PDF, JPG, PNG, ZIP.

18479818.pdf

Purchase date

31/07/2026

CANCEL

UPLOAD DOCUMENT



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Warranty extension



Warranty extension completed successfully

Your product warranty has been extended to 4 years.
You'll find all the details in the confirmation email we sent to
bxyuptjyvoyugriotl@gonrr.net

Product	Justo 2
Serial number	JUU000010
Warranty expiry date	July 31, 2030

Warranty extension is subject to documentation verification during the support process.

CLOSE

ELITE

Ciao Test

Register your Elite products to redeem the app coupons included with your purchase or request your warranty extension.

REGISTER PRODUCT

1 REGISTERED PRODUCT

Product	Registration date	Warranty	Coupon	Actions
 Justo 2 JUU000010	July 31, 2026	 To activate	 Available	REDEEM COUPON EXTEND WARRANTY 



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Distributors will need to:

1. Check the activation

Verify through the **dedicated distributor portal** that the warranty extension has been activated.

Portal is under development, will be released in September.

2. Check eligibility

Review the customer's proof of purchase, as with a standard warranty claim, and make sure the purchase date falls within the extended coverage period, up to **4 years**.





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The extension will depend on local warranty regulations: in countries with a **2-year legal warranty**, users will be able to add up to **2 extra years**; in countries with a **3-year legal warranty**, they will be able to add **1 extra year**.

The new service will be communicated across all key channels, including the **website**, **newsletter** and **Zendesk Knowledge Base**.

